Rehabilitation Forms & Data Management

Data Requests

 Workers' Compensation Advisory Council Meeting: December 17, 2008

Advised closer monitoring of rehabilitation services.

 Rehabilitation Review Panel Subgroup Meeting: February 25, 2009

Recommended changes to R-8 form to give QRCs credit for their work.

DLI Rehabilitation Data Committee

- Determined data and reporting tools needed to effectively monitor the performance of vocational rehabilitation services and outcomes.
 - * Two Phases Recommended:
 - 1) R-form Changes
 - 2) Proactive Monitoring

Phase I: R-form Revisions

- Determined data to be captured in R-2, R-3, and R-8's
- Programming Concerns:
 - a) Conversion of DLI web page PDF's
 - b) IT programming of on-line form submission process
 - c) Reprogramming DLI software to collect data
 - d) Training DLI data entry staff
 - e) Acknowledgement that rehabilitation provider invoice software would take a while to reprogram – thus initial data collected an approximation.

Phase II: Proactive Monitoring

- Report Tool Development:
 - 1) Identification of rehab plans exceeding parameters.
 - 2) Provide performance data on the system as a whole.
 - 3) Be able to run reports from DLI's database.

Rehabilitation Consultation Costs

Service Code: "00"

Associated costs might include:

Referral, related phone calls, mileage, meeting (s), completion of R-forms, releases, and RCR narrative report explaining the basis of the determination of QE or non-QE.

Rehabilitation Rights and Responsibilities of the Injured Worker

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DO NOT USE THIS SPACE

WIC or SSN	DATE OF INJURY
7654321	10/31/2008
EMPLOYEE NAME	
DOLLY LABOR	

The purpose of vocational renabilitation is to assist you (the injured worker) so that you may return to your former job, to a job related to your former employment, or to a job in another work field. The job should be physically appropriate and produce an economic status as close as possible to that which you would have enjoyed without disability.

The first step in this return to work process is a Rohabilitation Consultation with a Qualified Rehabilitation Consultant (QRC) to determine if you gus ify for rehabilitation services. If the QRC determines that you are qualified, the next step is the development of a rehabilitation plan. Your QRC will help you develop and implement this plan. Consideration will be given to your former employment, the current labor market and your qualifications, including transferable skills, previous work history, age, education and interests.

YOUR RIGHTS

Under the provisions of the Minnesota Workers' Compensation Law, you (the injured worker) have certain rehabilitation rights. These rights include:

- Selection of your own Qualified Rehabilitation Consultant (QRC). The employer/insurer will generally
 refer you to a QRC. You may choose your own QRC up to 80 days after a written rehabilitation plan is
 filled with the State. Any further change of QRC must be mutually agreed upon or determined to be in
 the best interest of the parties by the Commissioner or a compensation judge.
- When a QRC first meets or writes to contact you, he or she is required to disclose to you in writing, any affiliation or ownership interest bowcen the QRC (or the QRC firm) and your employer, any workers' compensation insurer or adjusting company. The QRC is also required to disclose to you and all parties to a case, any affiliation or bus ness referral arrangement, documented or not, between the QRC (or the QRC firm) and any other parties to the case, including attorneys and doctors.
- If the QRC determines that you are eligible for vocational rehabilitation, a rehabilitation plan, which
 may include training if needed, will be developed. The rehabilitation services required to carry out the
 plan will be provided at no cost to you.
- The right to request a change in your rehabilitation plan.
- The QRC must provide copies of your rehabilitation plan, required rehabilitation reports and progress records to you and the other parties and attorneys. An exception is that progress records need to be sent to the employer only upon the employer's request 5220 1802, subp. 3.
- The right to request assistance from the Safety and Workers' Compensation Division of the Minnesota Department of Labor and Industry. If you have questions about your rehabilitation plan, call 651-284-5032 or 800-342-5354. If there is a dispute about your eligibility for statutory rehabilitation services or the rehabilitation plan, you may file a Rehabilitation Request and the Department may schedule an administrative conference in order to resolve the dispute.

MN PART (HOLD) (Ove)



Mail or fax completed copy to: Department of Lehor and Industry PO Box 64221 51. Paul, MN 55184-022: (651) 224-5030 or 1-800-342-5354 (DAL-ULI) Fax: (651) 204-5731

Rehabilitation Consultation Report



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QRC. This (c.r.) along with a nametive report and the Rehab dation Rights and Responsibilities of the Injured Worker form, must be received by the Department of Lason and Industry within 14 days of the date in Box 25 (the first inperson meeting or the first indephone conference) (Winn, Rule 5/20.0130), if the employee is a glibble for schabilitation services at Relia 45 and Re 2) must be developed and disculated to the partners within 30 days of the initial meeting and first with the Department within 45 days of the initial meeting (Minn, Rule 5/20.04101).

Employee: If you disagree with or have questions about the information provided on this form, you are encouraged in contact the CRC and insurer to discuss any concerns. If your concerns are not insolved, you may call the Department's Benefit Management and Resolution Unit at (\$51) 284 5052 or 1,800,342,5354 or request a determination by fing a Rehabilitation Request with the Department.

This material sen be made weilable in different forms, such as large print. Braille or on a tape. To request, call (651) 294-5930 or 1-800-342-5354 (DIAL-OLI)/Voice or TDD (651) 297-4198.

ANY PERSON WHO, WITH INTERT TO DEFRAUD, RECEIVES WORKERS' COMPENSATION SENERTS TO WHICH THE PERSON IS NOT ENTITLED BY KNOWINGLY MISKEPRESHING, MISSIS ATING, OF FAILING TO DISCLOSE ANY MATERIAL FACT IS GUILTY OF THEFT AND SHALL BE SENTENCED PURSUANT TO SECTION 809 52, SUPERIVISION 3-

Rehabilitation Consultation Report

Dolly Labor

WID: 7654321 DOI: 10/31/2008

On 10/31/2008, Ms. Labor injured her low back while working in a medium duty position as a Loginator at Wiamihere Logistics. Following a period of conservative medical treatment, her treating physician Dr. Bones recommended a two level fusion.

On 11/18/2008, Dr. Bones will perform a L4-S1 anterior/posterior fusion. The doctor stated Ms. Labor would be off work the next 4-6 months dependent upon healing and her ability to participate in physical therapy. Dr. Bones projected eventual sedentary to light duty limitations on a permanent basis.

Through contact with Ms. Sally Forth, H.R. Director at Wiamihere Logistics, the company has laid off several employees due to the economy. Ms. Forth indicated Dolly should be prepared to find a job elsewhere and requested services be initiated on Ms. Labor's behalf.

In consideration of the above, I find Ms. Labor to be a qualified employee. Additionally, Ms. Labor is determined to be a qualified employee in conjunction with her employer's request that rehabilitation services be provided to her.

Marrier fas completed copy for Department of Labor and Industry PO Nos 14974 St. Paul, MN 55184-0221 (601) 784-0309 of 1-200-342-5354 (DIAL-DLI) Fase: (651) 201-5731

R-2 Rehabilitation Plan



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SELECT	SERVICE CATEGORY	DESCRIPTION	PROJECTED COST	PROJECTED COMPLETION DATE
	06 - Transferable Skills Analysis			
	07 - Work Evaluation			
	08 - Work Hardening Adjustment			
V	09 - Job Seeking Skills Training	Resume dev., interview tech, cold calls, follow-up	\$500.00	05/17/2009
	10 - Job Development/Placement			
	11 - Post Placement Activity/Follow-up			
	12 - Tech/Academic Skills Improvement			
V	13 - Vocational Counseling/Guidance	Coord. delivery of services, answer questions, etc.	\$550.00	05/17/2009
V	14 - Vocational Testing	GATB, CAI, WRAT, OASYS	\$800.00	05/17/2009
	15 - On-the-Job Training			
	16 - Labor Market Survey			
	17 - Retraining			
[7]	18 - Administrative	Voc Rpts., R-forms, Updates, Phone, etc.	\$450.00	05/17/2009
	19 - Prep/Attend Legal Proceeding			
7	20 - Expenses/Other	Mileage/parking	\$200.00	05/17/2009
		TOTAL PROJECTED COSTS		\$3,700.00
Employe	e Comments (if any)			

EMPLOYER/INSURER RESPONSIBILITIES: Minn. Stat.. 176.102, subd. 9 and Minn. Rule 5220.1900, subp. 1g.

- Review, sign, return the R-2 form within 15 days
- · Pay for services reasonably required
- Monitor the costs and timeliness of services

QRC RESPONSIBILITIES: Minn. Stat. 176.102 and Minn. Rules 5220.0100 - .1900.

- The QRC should not file the R-2 form with DLI at the same time it is circulated to the parties.
- The QRC must file the R-2 form and narrative report, at the following time, whichever time comes first: 1) when the parties have all signed it; 2) 15 days after circulation to the parties (or 15 days after recirculation if one of the parties proposed a change in the plan); or 3) 45 days after the first in-person contact with the employee.
- If all signatures are not obtained within the filing deadline, the QRC must file the R-2 form with the signatures they have obtained and with a letter or other evidence the plan was sent to each non-signing party.

EMPLOYEE RESPONSIBILITIES:

- Cooperate with all parties involved and make a good faith effort to participate in the rehabilitation plan.
- Attend scheduled activities and appointments, and adhere to reasonable medical advice.

TO THE PARTIES:

If you disagree with the plan, you have 15 days from the receipt of the proposed plan to resolve the disagreement or object to the proposed plan. The objection must be filed with the Department on a Rehabilitation Request form.

Employee Signature	Date	Claim Representative Signature	Date
QRC Signature	Date	QRC Intern Supervisor Signature	Date
	11/17/2008		

See attachment for confidentiality/privacy warning, alternate forms, fraud warning

R-2 REHABILITATION PLAN INFORMATION

Rehabilitation Plan Privacy and Confidentiality Statement

Physic of controlled take you rupply on this form will be used to process your workers' compensation plate. The puls will be used by department or take and advantage that we have sufficiently deposed to eather and may be dealed as the form may be refurned to static processed to use the form may be refurned to you. The days will be made part of the form may be refurned to you. The days will be made part of the department's the for your clean and buy be compiled to enjoying the terrocoses to the ble or the days or undoors do not over order. The emission and major to your clean, the effect of agricultation the terrocoses to the ble or the days or undoors do not could end to the major and major to your clean, the effect of agricultation residues. In workers, conservation or support as a supplier of the major and handle and the particles of the processing major process as explained.

Rehabilitation Form Available

This form is harmled at programment and CASS-sharms-sen and cure be made attained in influent forms, each as large profit Braille or audio. To regular, and (651) 264-5930 or 5-500-342-5354 (DIAL DE) Moreo or TDD 1951) 257-3436.

intent to Commit Fraud Statement

Any person with will in let 1 to getter directions workers' competes in bonefits to which the prevent is not entitled by knowingly in an entitled by whole test is guilty of their and shall be sentenced pursuant to Section 609.52 subside 3.

INSTRUCTIONS TO QRC COMPLETING THE R-2 REHABILITATION PLAN FORM

<u>Purposes</u> The rehabilitation plan documents the scriptor process to be provided to the perployee by the DRC and the description like of the QRC insured and amplitude. The form also instruces the parties on how to purpose if there is a discuse recording the plan, and gives inhomotics about cats owedy and confidentially Sea Mir. 3.18 oz.20.040.

Instructions: Items 24-24

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Service Codes and Descriptions:

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Check only line visuous to be provided during the 17.2 pain joined in the description adjunct sportly the activities to the performed within the service palegury. Filler the projected destined projected demonstration of the services.

Responsibility Section: Review hose instructions with the employee

Standard Block: DRC, employed and insummarpresentative algorithms if a QRC mem is completing the R-2 form the supervisor must also significations before it is forwarded to the parties for the review.

Dictionary of Occupational Titles: Definition Trailer Abridged

STRENGTH BATING (Strength, The Physical Definition Strength Reting reflects the indiminated overall strength countries of the job, expresses in terms of the letter corresponding to the particular strength reting. It represents the strength recurrence which are considered. In contribution are staged, successful work performance.

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KANT REHABILITATION

101 Ways Blvd Tubedone Minnesota 54302

> Office: (612) 414-4455 Fax: (612) 414-4000

INITIAL EVALUATION REPORT

Re: Dolly Labor

 Claim #:
 WC 64221
 11/17/2008

 WID:
 7654321
 QRC # 313

 DOI:
 10/31/2008
 R-2: 05/17/2009

 Insured;
 Wiamihere Logistics

VOCATIONAL GOAL:

Return to work, different employer, different job.

BACKGROUND:

On 11/10/2008, I received a call from Ms. Dee Nile, Insurance Mutual requesting I provide a rehabilitation consultation to Ms. Dolly Labor. Ms. Nile reported Dolly would undergo a L4-S1 anterior/posterior fusion on 11/18/2008 and it was projected she would be off work more than 13 weeks. As such, Ms. Nile was required to refer Ms. Labor for a rehabilitation consultation.

A call was then placed to Ms. Sally Forth, Wiamihere Logistics. Ms. Forth reported that Ms. Labor's job was at medium duty and there was no sedentary jobs available. She further indicated the company had recently laid off several employees due to the economy. Ms. Forth stated that those individuals had greater seniority than Ms. Labor and would be called back first when business picked up. As such, Ms. Forth recommended Ms. Labor be provided assistance to obtain employment outside of the company.

A call was placed to Ms. Labor and the consultation discussed. We then scheduled a meeting on 11/17/2008 at Dolly's home. A call was then placed to Ms. Nile and message left regarding the consultation date.

On 11/17/2008, I met with Ms. Labor and reviewed the Rights and Responsibilities of the Injured Worker form under the Minnesota workers' Compensation system. Additionally, the rehabilitation consultation was conducted and Dolly's questions answered. Following this, it

was determined that Ms. Labor was a qualified employee an R-2 Rehabilitation Plan was developed.

MEDICAL STATUS:

On 10/31/2008, Ms. Labor stated that she and a co-worker were unloading heavy oversized containers from a truck at the shipping dock. Dolly indicated that as she and her co-worker were carrying a container to a table she tripped forward on some cardboard, which had been left in the aisle. In addition to trying to prevent herself from falling she also continued to hold the container so the contents would not be broken.

Ms. Labor reported feeling a "pulling sensation" in her low back followed by a sharp pain, which dropped Dolly to her knees. Dolly stated that after a few minutes she was able to get up and then reported the injury to her supervisor. Ms. Labor proceeded to complete her shift on job tasks other than unloading the truck.

Ms. Labor stated she went home after work and took extra strength aspirin for her back pain. Dolly indicated that as the night progressed her low back symptoms increased to the point where she needed to go to the Lino Lakes Hospital Emergency Room for treatment. There she met with On-Call Physician Dr. Fixit. The doctor indicated she had a possible lumbar strain/sprain and provided medication for her symptoms. Dr. Fixit indicated that if Dolly's symptoms did not improve after seven days to schedule an appointment with her family doctor.

On 11/03/2008, Ms. Labor met with family physician Dr. Johnson who performed a physical examination and reviewed her past medical history. Based on Dolly's symptoms, the doctor recommended a lumbar MRI scan be performed. Dr. Johnson indicated that he would have the hospital call him with the results and if herniated disks were present that he would refer her to an orthopedic surgeon for an evaluation.

On 11/07/2008, Ms. Labor met with orthopedist Dr. Leonard McCoy who provided a diagnosis of 1) L4-5 degenerative disk with right side hemiation, 2) L5-S1 central and right side disk hemiation. Dr. McCoy recommended an L4-S1 anterior/posterior fusion be performed. The doctor further indicated Ms. Labor should remain off work through the surgery.

The doctor's office contacted Ms. Nile who approved the surgery. The anterior/posterior fusion was scheduled for 11/18/2008 at the Lino Lakes Hospital.

VOCATIONAL HISTORY:

Ms. Labor reported she has been working for Wiamihere Logistics since 01/23/2003. Her duties as a Loginator is classified as medium duty work. Those tasks involve assisting with integration of information, transportation, inventory, warehousing, material-handling and packaging of materials. This also included handling shipping orders, operation of a flux capacitor tester machine, driving fork trucks, vendor communications, computer entry, customer service, and

meeting production deadlines. In this position Ms. Labor reported an average weekly wage of \$1,204.00 or \$30.10 per hour.

Prior to this, Ms. Labor reported working for Loon Distributing, Roseville, MN for three years. As a dispatcher, Dolly indicated her job duties included coverage for operations manager when he was gone, radio/cell phone communications with truck drivers, assisting with assigned routes, monitoring the delivery of product, handling customer complaints, operating in-house computer system, etc. Dolly stated she left this position earning an average weekly wage of \$769.23.

Ms. Labor stated that prior to the jobs listed above she worked part-time during high school at her father's company assisting with office work, bill collections, running errands and duties as assigned. Dolly reported being paid \$10.00 per hour and that her work schedule fluctuated depending on her school activities.

EDUCATION:

Ms. Labor attended the Anoka-Ramsey Community College Management/Marketing program for one year, while working full time at Loon Distributing. Dolly reported that between the cost of school and time demands that she suspended her program. It is Dolly's goal to eventually finish an AAS Degree in Management/Marketing.

Prior to this, Ms. Labor reported graduating from Tubedone Senior High School, with a diploma, in June 2000.

SOCIAL HISTORY:

Ms. Labor is single and rents an apartment. It was further noted that Dolly owns a car and is located near a bus line.

ECONOMIC FACTORS:

Ms. Labor is currently off work and receiving temporary total disability benefits. Dolly has no other jobs and indicates the workers' compensation benefits are her only source of income.

TRANSFERABLE SKILLS:

Ms. Forth, Wiamihere Logistics stated there are no other positions available to Ms. Labor based on the doctor's projected sedentary to light permanent duty limitations. Due to the high average weekly wage vocational interest and aptitude testing will be performed following her surgery and after she has had an opportunity to brush up on her academic skills. The purpose will be to identify possible job goals for an eventual job search.

EMPLOYMENT BARRIERS:

Dr. McCoy has projected that following the fusion surgery and recovery that Ms. Labor will have permanent sedentary to light physical limitations. Ms. Forth reported that due to the economy and subsequent lay off of employees that there will not be a job for Dolly to return to. The unemployment rate for Hennepin County, where she lives, is currently 7.3%, which will make finding a new job more difficult for someone without a college degree.

RECOMMENDATIONS:

- Following the 11/18/2008 surgery, I will plan to follow up with Ms. Labor to determine
 when the post-operative appointment has been scheduled. As it is not clear what medical
 treatment plan after the surgery is, I will plan to attend the exam with Ms. Labor to
 determine what it is and inform all parties to avoid any disruption of services.
- When physically able, for Ms. Labor to participate in academic testing at a local Adult Basic Education program to determine where her current skills are and if needed for her to brush up on her skills in preparation for eventually vocational interest and aptitude testing.
- An R-2 Rehabilitation Plan has been signed by Ms. Labor. It has been forwarded to Ms.
 Nile for her review, signature and return. Once returned by Ms. Nile and/or after 15 days,
 if no objection has been received, I will file the R-2 with DLI.

I enjoyed meeting with Ms. Labor and look forward to assisting her through her medical Recovery and return to work. During this process, if any party has a question in terms of my activities or Dolly's situation, please do not hesitate to contact me.

Submitted by,

Betty Kant, Qualified Rehabilitation Consultant #313

cc: Dolly Labor Sally Forth, Wiamihere Logistics Department of Labor & Industry November 18, 2008

Ms. Dee Nile Insurance Mutual 22 Twain Ave Minneapolis MN 55500

RE: Dolly Labor R-2 Rehabilitation Plan

Claim: WC 64221 WID: 7654321 DOI: 10/31/2008

Dear Ms. Nile:

Enclosed you will find an R-2 Rehabilitation Plan for Ms. Dolly Labor. The plan has a projected completion date of 05/17/2009. I would appreciate your review of the plan and encourage you to let me know if you feel any revisions are necessary.

If you are in agreement with the plan, please sign and return it within the next 15 days. Or, you may choose to not return it and it will be presumed approved according to MN Rules 5220.0410. Should you disagree with the proposed plan please file a Rehabilitation Request for Assistance form with all parties so the issue may be resolved in a timely manner.

Your assistance with this rehabilitation form is greatly appreciated.

Sincerely,

Betty Kant Qualified Rehabilitation Consultant #313

c: Dolly Labor

Enc: R-2 Rehabilitation Plan

December 05, 2008

Minnesota Department of Labor & Industry Workers' Compensation Division P.O. box 64221 St. Paul, MN 55155-4315

RE: Dolly Labor R-2 Rehabilitation Plan

Claim: WC 64221 WID: 7654321 DOI: 10/31/2008

Dear Department:

Enclosed you will find an R-2 Rehabilitation Plan, which Ms. Labor signed. The rehabilitation plan is presumed approved according to MN Rules 5220.0410 as the insurer did not object or returned it.

Should you have any questions please feel free to contact me.

Sincerely,

Betty Kant, Qualified Rehabilitation Consultant #313

cc: Dolly Labor

Dee Nile, Insurance Mutual Enc: R-2 Rehabilitation Plan

Letter to Insurer

Placement Reporting

Communications MN Rules 5220.1802 Subp. 4

At least each 30 days, the registered rehabilitation vendor shall submit all required progress records, required rehabilitation reports and cost information on an employee's case directly to the assigned qualified rehabilitation consultant with copies to the employee, the insurer, and their attorneys, and also to the employer upon the employer's request.

PERFECT PLACEMENT SERVICES

23 Jobbin Avenue, Store 200, Success, MN 55301 (612) 725-1234 Fax: (612) 725-5678

January 31, 2009

Ms. Betry Kant, QRC Kant Rehabilitation 101 Ways Blvd, Lubedone, MN 54302

RE. Dolly Labor Placement Report.

WID: 7654321 DOI: 10/31/2008

Dear Ms. Kant-

Enclosed please find a copy of Ms. Labor's placement activity and our efforts to assist her to secure suitable employment. Dolly and I look forward to meeting with you on February 12.11 at the Bloomingdate fibrary at 10:00 AM to discuss her job search and lo develop additional job goals.

Enclosed are the costs for the period 01/01/2009 through 01/31/2009:

(09)	Job Seeking Skills Training	\$100.00
110)	Job Dev/Placement	\$879.10
(18)	Administrative	\$85.46
(20)	Expenses	\$17.32

Total: \$1.081.78

Please feel free to contact me if you have any questions.

Cord.ally,

Paula Perlèci, President Job Placement Specialist

CC: Dally Labor Dec Nile, MST

ENC: Placement Report

Plan Progress Report

MN Rules 5220.0450 Subp. 2. Requirements.

- Just a reminder that a PPR is due 6 months after the R-2 is filed with DLI
- A PPR "does not" take the place of an R-3 to extend the rehabilitation plan – ever.

Mail completed copy to:

Department of Labor and Industry PO Box 64221 St. Paul, MN 55164-0221 (651) 284-5030 or 1-800-342-5354 (DIAL-DLI)

Plan Progress Report

PRINT IN INK or TYPE Enter dates in MM/DD/YYYY format.



DO NOT USE THIS SPACE

1. DATE OF THIS REPORT								
05/18/2009								
2. WID or SSN	3. DA1	TE OF INJUR	Y					
7654321	10/3	31/2008						
4. EMPLOYEE NAME	I							
DOLLY LABOR								
5. EMPLOYEE ADDRESS								
1001 LOIS LN								
CITY	STA	ATE ZI	P CODE	6. DATE OF REHABI	LITATION C	ONSUL	TATION: (#	#27 on R-2)
LINO LAKES	M	N	55024	11/17/2008				
7. EMPLOYER NAME				8. EMPLOYER CONT	TACT PERS	ON	9. PH	ONE NUMBER
WIAMIHERE LOGISTI	CS			SALLY FORTH			(651) 123-0000
10. INSURER CLAIM NUME	BER			15. QRC NAME				
WC 64221				BETTY KANT				
11. INSURER/SELF-INSUR	ER/TPA			16. QRC FIRM				
INSURANCE MUTUAL	_			KANT REHABIL	ITATION			
12. INSURER ADDRESS				17. ADDRESS				
22 TWAIN AVE				101 WAYS BLVD)			
CITY	STATE	ZI	P CODE	CITY		S	TATE	ZIP CODE
MINNEAPOLIS	MN		55000	TUBEDONE		N	ΔN	55000
13. CLAIM REPRESENTAT	IVE	14. PHONE	NUMBER	18. QRC #	19. QRC FI	RM#	20. PHONE	E NUMBER
DEE NILE		(800) 00	0-9999	313	0200		(612) 99	9-9999
21. Is the employee released	d to return to wo	ork? 🗸 Yes	with restrictions	Yes, without	No		report date /2009	e
22. Current work status: 🗸	Not working	Part time	Full tir	me Seasonal lay	off	If work	_	a temporary job?
23. Is the plan still current?	√ Yes	No						
	Plan costs to			sts necessary to comp	lete plan	1		ited total cost
24. Costs	\$3,100.	00 +		\$2,972.00		=	\$6	5,072.00
25. Plan duration from plan	Duration to		<u> </u>	dditional duration to pl	an completion	on 1	Estimate	d total duration
filing date (in weeks)	26	+		26		= .		52
26. Do barriers to successful	completion of	the rehabilitat	tion plan exis	st? ✓ Yes	No			
If yes, list these on a sep	-		-			re and a	ttach it to t	this form
ii yes, list triese on a sep	arate sneet alo	ng with the m	ieasures to i	be taken to overcome i	uiose partiei	rs, and a	ittach it (0 t	uns ioim.

This form is required to be filed 6 months after filing the R-2 (unless an R-3 is filed 15 days before or after 6 months have passed since the R-2 filing date). See Minn. Rules 5220.0450, subp. 3 A. Send copies to the employee, insurer, and attorney(s). Send to the date-of-injury employer if the goal of the rehabilitation plan is to return to work with that employer.

This material can be made available in different forms, such as large print, Braille, or on a tape. To request call (651) 284-5030 or 1-800-342-5354 (DIAL-DLI)/Voice or TDD (651) 297-4198.

ANY PERSON WHO, WITH INTENT TO DEFRAUD, RECEIVES WORKERS' COMPENSATION BENEFITS TO WHICH THE PERSON IS NOT ENTITLED BY KNOWINGLY MISREPRESENTING, MISSTATING, OR FAILING TO DISCLOSE ANY MATERIAL FACT IS GUILTY OF THEFT AND SHALL BE SENTENCED PURSUANT TO SECTION 609.52, SUBDIVISION 3.

Plan Progress Report - Page 2 Dolly Labor WID: 7654321

#26

Barriers to successful completion of the rehabilitation plan:

- Ms. Labor's lumbar fusion has healed more slowly than the average patient according to Dr. Bones.
- Due to the economy, the pre-injury employer had to lay off staff. Ms. Forth recommended Ms. Labor find other employment.
- 3) Ms. Labor' work history is limited as she has only worked for two employers. As such, she has few transferable skills. Ms. Labor has expressed concern that she may not find a job that would return her to her high pre-injury wage.

Measurers To Be Taken To Overcome These Barriers:

- Dr. Bones has prescribed the use of a bone stimulator to promote bone growth. Additionally, Ms. Labor is participating in physical therapy to strengthen her low back and leg muscles.
- Ms. Labor participated in vocational interest and aptitude testing and in job seeking skills training. Initial job goals have been identified for job search activities. Additionally, Ms. Labor will participate in vocational exploration activities to determine additional job goals.
- 3) Job placement has been initiated to assist Ms. Labor in securing suitable full time employment. The placement specialist will plan to meet with Ms. Labor weekly for the first month and then meet once a month. The next meeting for the QRC, Ms. Labor, and the placement specialist to review job search activities is on 06/22/2009.
- The insurer will be contacted regarding the approval of computer classes to enhance.
 Ms. Labor's transferable skills.

Submitted by,

Betty Kant Qualified Rehabilitation Consultant #313

cc: Dolly Labor Dee Nile. Insurance Mutual

R-3 Rehabilitation Plan Amendment

MN Rules 5220.0510 Subp. 1. Reasons for Amendment may include, but aren't limited to:

- New or continuing physical limitations
- EE not participating in the plan
- Need to change the vocational goal
- Projected cost or duration will be exceeded
- EE feels ill-suited for the type of work rehab is being provided for

Mail or fax completed copy to: Department of Labor and Industry PO Box 64221 St. Paul, MN 55164-0221 (551) 284-5030 or 1-800-342-5354 (DIAL-DLI) Fax: (651) 284-5731

R-3 Rehabilitation Plan Amendment PRINT IN INK or TYPE ENTER DATES in MM/DD/YYYY format.



	The state of the s				DO NOT	USE THIS SPACE
1. WID or 76543		ATE OF INJURY				
	DF FIRST CONSULTATION IN-P	11/2008	BUONE			
MEETING	6 (#29 on R-2) 11/17/2008	ERSON OR TELE	PHONE			
4. EMPLC	YEE NAME		8. QRC NAM	ΛE		
DOLL'	Y LABOR		BETTY	/ KANT		
5. INSUR	ER/SELF-INSURER/TPA		9. QRC ADE	DRESS		
	ESTERN SOLUTIONS INS	URANCE		YS BLVD.		
	ER CLAIM NUMBER		CITY		STA	
WC 64	4221 OYER NAME		TUBEDO	JNE 11. QRC FIRM#	MN 12. QRC PHONE	
			313	0200	(612) 414-44	
	HERE LOGISTICS				<u> </u>	
	IGE OF QRC Yes	✓ No	14. WITHDF	RAWAL OF QRC	Yes _	∠ No
PREVIOU	IS QRC # NEW POSED AMENDMENT AND RATI	/ QRC # IONALE (Attach se	enarate sheet as necess	any)		
		,	•	• •	امطام المسالات	
	nd the rehabilitation plan da s have been initiated. The i					
16. EMPL	OYEE COMMENTS (if any)					
17 OBC 1	TO CHECK AND COMPLETE A	LL SERVICE ARE	AC TO DE DDOVIDED I	DUDING THE DED	IOD COVERED I	N THE D 2
17. QRC	TO CHECK AND COMPLETE A	LL SERVICE ARE	AS TO BE PROVIDED I	DURING THE PER	IOD COVERED E	PROJECTED
					PROJECT	ED COMPLETION
SELECT	SERVICE CATEGORY	/	DESCRIPT	ION	COST	DATE
$\overline{\mathcal{L}}$	01 - Medical Management	Attend	med appts., med relat	ted communication	ons \$200.	00 11/30/2009
	02 - On-Site Job Analysis					
	03 - Coordination of RTW/Same	ER				
	04 - Job Modification					
	05 - Functional Capacities Evalu	uation				
П	06 - Transferable Skills Analysis					
	07 - Work Evaluation			- V- 10000 000 000		
	08 - Work Hardening Adjustmen					
\vdash \sqcup $-$	09 - Job Seeking Skills Training					
Ø	10 - Job Development/Placemer	nt Vendo	r-Perfect Placement	t Services 12-15	5 hrs \$2,122.	00 11/30/2009
	11 - Post Placement Activity/Fol	llow-up				
	12 - Tech/Academic Skills Impro	ovement				
V	13 - Vocational Counseling/Guid	dance Mtg.'s	and communication	s w/EE to rev J	S \$350.	00 11/30/2009

14 - Vocational Testing

							PROJECTED	PROJECTED COMPLETION		
SELECT	SERVICI	ECATEGORY			DESCRIPTION		COST	DATE		
	15 - On-the-Job T	raining								
	16 - Labor Market	Survey								
	17 - Retraining							Man You or Ta		
Ø	18 - Administrative	9	Voc. rp	ts., R-fo	rms, Updates, Corres	ondenc	\$300.00	11/30/2009		
	19 - Prep/Attend L	egal Proceeding								
	20 - Expenses/Otl	ner								
		Plan costs to date		Proje	cted additional costs to completion		Estimate	d total cost		
18. Costs		\$3,100.00	+ [\$2,972.0	0	=		\$6,072.00		
10 Plan d	uration from plan	Weeks to date	Pi	rojected a	dditional weeks to complet	on	Estimated	total weeks		
	ate (in weeks)	26	+ 2	26		=		52		
20. Is this	form being filed in	lieu of a Plan Progress I	Report (M	linn. Rule	5220.0450, subp. A)?	Yes (com	plete #21-23)	✓ No		
21a. Is the	21a. Is the employee released to return to work? Yes, with restrictions Yes, without restrictions No									
22a. Current work status Not working Part time Full time Seasonal layoff										
23. Do barriers to successful completion of the rehabilitation plan exist? Yes No										
If YES: LIST the BARRIERS and MEASURES to be TAKEN to OVERCOME the BARRIERS on a SEPARATE SHEET and ATTACH to this form.										
Employee	e Signature		Date		Claim Representative Sign	nature		Date		
QRC Sigr	nature		Date		QRC Intern Supervisor Signature	gnature		Date		
			05/18	/2009						

TO THE PARTIES:

If you disagree with the plan, you have 15 days from receipt of the proposed plan to resolve the disagreement or object to the proposed plan. The objection must be filed with the Department on a Rehabilitation Request form.

Rehabilitation Plan Privacy and Confidentiality Statement

Private or confidential data you supply on this form will be used to process your workers' compensation claim. The data will be used by Department of Labor and Industry (department) staff who have authorized access to the data, and may be used for state investigations and statistics. You may refuse to supply the data, but if you refuse your claim may be delayed or denied, or the form may be returned to you. The data will be made part of the department's file for your claim and may be supplied to: anyone who has access to the file or the data by authorization or court order; the employer and insurer for your claim; the office of administrative hearings; the workers' compensation court of appeals; the departments of revenue and health; and the workers' compensation reinsurance association.

Rehabilitation Form Available

This form is located at www.dli.mn.gov/WCMcforms.asp and can be made available in different forms, such as large print, Braille or audio. To request, call (651) 284-5030 or 1-800-342-5354 (DIAL-DLI)/Voice or TDD (651) 297-4198.

Intent to Commit Fraud Statement

Any person who, with intent to defraud, receives workers' compensation benefits to which the person is not entitled by knowingly misrepresenting, misstating, or failing to disclose any material fact is guilty of theft and shall be sentenced pursuant to Section 609.52, Subd. 3.

INSTRUCTIONS TO QRC COMPLETING THE R-3 REHABILITATION PLAN AMENOMENT FORM

This form can be used in several ways and might be filled multiple times during the course of a rehabilitation plan.

To amend a rehabilitation plan:

The QRC or other confes may propose amendments at the confort rehabilitation dian for good cause, including, but not limited to

- · Physical limitations interiors with the plan,
- The employee is not participating effectively.
- . There is a more to change the vocational qual,
- The projected cost or duration will be exceeded.
- The envisored feels ill-suited for the type of work for which rehabilitation is being previded.

When using this form to amend a reliablifation plan, answer terms 1.20. For item 17, check only the services to be provided outing this R-J plan portion. For Description of the service, identify the softy ties to be performed within the service cologony (e.g., attend medical approximation), the provided continuities the coordinate medical approximation. For its the Projected Cost and Projected Completion But of the shecked services.

Duriof file the R.9 form with DLI at the same time it is bimulated to the parties. The form must be filed at one of the full wing times whichever comes first in the parties have all signed it on 2) to days after circulation to the parties (or 15 days after no out the ball os proposed a change in the plan).

its a signatures are not potalized within the filing deadline, file the R-3 form with the alignatures that have been obtained along with evidence of the date file plantwes sont to have non-signing party.

To file in liou of a Plan Progress Report:

This R-3 may only be fired instead of the Plan Programs Rocart if the R-3 is fired within 15 days before a latter six months have pessed from the date the R-2 rehabilitation beam was filled. This means that by the time the R-3 is filed in lieu of the Plan Programs Roport, the parties must already have signed the R-3, or the R-3 must have already been in disjuicition to the parties for the days. If All signatures are not observed within the filing deadline, include evidence of the date the plan was sent to each non-signing party. See M-R-3220.0643, subp. 3,40.

Guirploto items 1-23 on the form. For Item 17, check only the services to be provided during this R-2 oten period. For "Description" of the service identify the activities to be performed within the service category (e.g., artend modical appointments, then tell the "Projected Coat" and "Projected Completion Dars" for each of the checked services. If the answer to rem 23 is Yes, then stitlard a "securate shoot" instinctine employee's name. WID/SSN and date of injury along with the damers to successful completion of the reliable of little plan and mass, has to be taken to overcome the barners.

To report a change of QRC:

The new assigned QRC must file this form and full item 10 with their QRC number, Complete item 13 by indicating "Yes". If approval of a change in DRC is required by Minn. Rule 9220,0710, and the inswort has approved the change into now QRC must arcutate the form for a greatures and file, with DLI within "5 days of obtaining the signatures or when 15 days of circulation to the parties with evidence of mediate that has sent to each non-signific party.

To withdraw as the QRC:

Use this form to withdraw as the assigned QRC from a ronabilitation file if the Insurer has denied further trability for the injury for which renabilitation services are being provided, and a claim patition operation to discernification, request for an administrative conference, or any other document initiating littleation has been filled on the workers compensation liability (see a

File this form with DLI and aericlospies in the parties line uding DLI's Vocaliums. Rehabilitation Unit (VRU), Milnin Ruces 5220 0510 Subp. 38(O), and 5220,0510 Subp. 78 (C).

Fine QRC diecs to withdraw from a renability where no foligation is pending on the liability issue, use the R-5 rehability from plan closure form in accompanie with 5220.0510, subo-7arA:

R-3 Rehabilitation Plan Amendment

Change of QRC Within 60 Days. (MN Rules 5220.0510 Subp. 3a)

 The new QRC shall file an R-3 regarding the change of QRC, services to be provided, etc.

KANT REHABILITATION

101 Ways Blvd., Tubedone, MN 54302 (612) 414-4455 fax: (612) 414-4444

December 07, 2008

Mr. Jimmy Doolittle 200 ABC Avenue Chilly, MN 55000

RE: Dolly Labor Change of QRC

WID: 7654321 DOI: 10/31/2008

Dear Mr. Doolittle:

Enclosed you will find a copy of the rehabilitation file for Ms. Labor. I believe you will enjoy working with Dolly as she is very motivated to resolve her medical condition and return to work.

With respect to rehabilitation expenses to date, the following was incurred:

Rehabilitation Consultation	\$600.00
Medical Management	\$ 27.30
Vocational Counseling	\$ 72.80
Administrative	\$ 45.50
Expenses	\$ 29.40

Plan costs to date: \$775.00

I wish Ms. Labor a successful return to suitable gainful employment. Should you have any questions please feel to contact me.

Sincerely,

Betty Kant, RN, QRC # 313

CC: Dolly Labor

Dee Nile, MSI

ENC: Employee file

Mail or fax completed copy to: Department of Labor and Industry PO Box 64221 St. Paul, MN 55164-0221 (651) 284-5030 - 1-800-342-5354 (DIAL-DLI) Fax: (651) 284-5731

R-3 Rehabilitation Plan Amendment



\$600.00 02/28/2009

PRINT IN INK or TYPE
ENTER DATES in MM/DD/YYYY format.

DO NOT USE THIS SPACE 1. WID or SSN 2. DATE OF INJURY 7654321 10/31/2008 3. DATE OF FIRST CONSULTATION IN-PERSON OR TELEPHONE MEETING (#29 on R-2) 11/17/2008 4. EMPLOYEE NAME 8. QRC NAME **DOLLY LABOR** JIMMY DOOLITTLE INSURER/SELF-INSURER/TPA 9. QRC ADDRESS MIDWESTERN SOLUTIONS INSURANCE 200 ABC AVENUE 6. INSURER CLAIM NUMBER CITY STATE ZIP CODE CHILLY MN 55000 WC 64221 10. QRC# 11. QRC FIRM# 12. QRC PHONE NUMBER 7. EMPLOYER NAME WIAMIHERE LOGISTICS 1000 0300 (612) 424-0000 13. CHANGE OF QRC ✓ Yes □ No 14. WITHDRAWAL OF QRC Yes PREVIOUS QRC # 313 NEW QRC # 1000 15. PROPOSED AMENDMENT AND RATIONALE (Attach separate sheet as necessary) To extend the rehab plan date and cost. Ms. Labor has exercised her right to change QRC's, which has been approved. While off work she will participate in voc testing and job seeking skills training for an eventual job search. 16. EMPLOYEE COMMENTS (if any) 17. QRC TO CHECK AND COMPLETE ALL SERVICE AREAS TO BE PROVIDED DURING THE PERIOD COVERED BY THIS R-3 PROJECTED PROJECTED COMPLETION SELECT SERVICE CATEGORY DESCRIPTION COST DATE \$450.00 Attend med appts, med related communications 02/28/2009 01 - Medical Management 02 - On-Site Job Analysis 03 - Coordination of RTW/Same ER 04 - Job Modification 05 - Functional Capacities Evaluation 06 - Transferable Skills Analysis 07 - Work Evaluation 08 - Work Hardening Adjustment Resume, cvr ltrs, interview tech's, cold calls \$500.00 02/28/2009 09 - Job Seeking Skills Training 10 - Job Development/Placement 11 - Post Placement Activity/Follow-up 12 - Tech/Academic Skills Improvement \$650.00 02/28/2009 Mtg.'s & discussios to address questions $\overline{\mathbf{V}}$ 13 - Vocational Counseling/Guidance

WRAT, CAI, Meyers-Briggs, GATB, OASYS

14 - Vocational Testing

15 - On-the-Job Training 16 - Labor Market Survey 17 - Retraining 18 - Administrative Voc rpts., R-forms, Updates, correspondence \$300.00 02/28/	SELECT	SERVIC	E CATEGORY		DESCRIPTION		PROJECTED COST	PROJECTED COMPLETION DATE	
□ 17 - Retraining □ 18 - Administrative Voc rpts., R-forms, Updates, correspondence \$300.00 02/28/ □ 19 - Prep/Attend Legal Proceeding Mileage, postage, etc. Plan costs to date Projected additional costs to completion Estimated total cost sto completion 18. Costs \$775.00 + \$2,500.00 = \$3,275 19. Plan duration from plan filing date (in weeks) Weeks to date 3 + Projected additional weeks to completion filing date (in weeks) Estimated total weeks to the standard filing date (in weeks) 20. Is this form being filed in lieu of a Plan Progress Report (Minn. Rule 5220.0450, subp. A)? Yes (complete #21-23) No 21a. Is the employee released to return to work? Yes, with restrictions restrictions No No 21b. Medical report date 22a. Current work status Not working Part time Full time Seasonal layoff 22b. If working, is this a temporary jot yes No		15 - On-the-Job T	raining						
✓ 18 - Administrative Voc rpts., R-forms, Updates, correspondence \$300.00 02/28/ ☐ 19 - Prep/Attend Legal Proceeding Mileage, postage, etc. ✓ 20 - Expenses/Other Plan costs to date Projected additional costs to completion Estimated total cost of completion 18. Costs \$775.00 + \$2,500.00 = \$3,275 19. Plan duration from plan filing date (in weeks) Weeks to date Projected additional weeks to completion Estimated total weeks 20. Is this form being filed in lieu of a Plan Progress Report (Minn. Rule 5220.0450, subp. A)? Yes (complete #21-23) No 21a. Is the employee released to return to work? Yes, with restrictions Yes, without restrictions No 21b. Medical report date 22a. Current work status Not working Part time Full time Seasonal layoff 22b. If working, is this a temporary job		16 - Labor Market	ι Survey						
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21a. Is the employee released to return to work? Yes, restrictions Yes, restrictions No 22a. Current work status Not working Part time Full time Seasonal layoff Yes No	20. Is this	form being filed in	lieu of a Plan Progress F	Report (Minn. Rule	5220.0450, subp. A)? Ye	es (com	plete #21-23)	✓ No	
22a. Current work status Not working Part time Full time Seasonal layoff Yes No	21a. Is the	e employee release	ed to return to work?	Yes, with restrictions	Yes, without No	21b.	Medical report	date	
23. Do barriers to successful completion of the rehabilitation plan exist? Yes No	22a Current work status Not working Red time Secrenal layoff 22b. If working, is this a temporary job?								
	23. Do barriers to successful completion of the rehabilitation plan exist? Yes No								
If YES: LIST the BARRIERS and MEASURES to be TAKEN to OVERCOME the BARRIERS on a SEPARATE SHEET and ATTAC this form.									
Employee Signature Date Claim Representative Signature Date	Employee	e Signature		Date	Claim Representative Signatu	re		Date	
QRC Signature Date QRC Intern Supervisor Signature Date 12/08/2008 12/10/2	QRC Sigr	nature			QRC Intern Supervisor Signal	ure		Date 12/10/2008	

TO THE PARTIES:

If you disagree with the plan, you have 15 days from receipt of the proposed plan to resolve the disagreement or object to the proposed plan. The objection must be filed with the Department on a Rehabilitation Request form.

Rehabilitation Plan Privacy and Confidentiality Statement

Private or confidential data you supply on this form will be used to process your workers' compensation claim. The data will be used by Department of Labor and Industry (department) staff who have authorized access to the data, and may be used for state investigations and statistics. You may refuse to supply the data, but if you refuse your claim may be delayed or denied, or the form may be returned to you. The data will be made part of the department's file for your claim and may be supplied to: anyone who has access to the file or the data by authorization or court order; the employer and insurer for your claim; the office of administrative hearings; the workers' compensation court of appeals; the departments of revenue and health; and the workers' compensation reinsurance association.

Rehabilitation Form Available

This form is located at www.dli.mn.gov/WC/Wcforms.asp and can be made available in different forms, such as large print, Braille or audio. To request, call (651) 284-5030 or 1-800-342-5354 (DIAL-DLI)/Voice or TDD (651) 297-4198.

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R-3 Rehabilitation Plan Amendment

Withdrawal of QRC under Denial of Primary Liability to VRU. MN Rules 5220.0510 Subp. 3a (C) and 5220.0510 Subp. 7a (C)

- R-3 completed and filed with DLI copies are to be sent to all the parties including VRU at DLI
- Attach a copy of IR's written notice denying liability to the R-3

KANT REHABILITATION

101 Ways Blvd., Tubedone, MN 54302 (612) 414-4455 fax: (612) 414-4444

December 07, 2008

Vocational Rehabilitation Unit Minnesota Dept. of Labor & Industry PO Box 64223 St. Paul, MN 55164-0223

RE: Dolly Labor - Withdrawal of QRC and Referral to DLI - VRU

WID: 7654321 DOI: 10/31/2008

To Whom It May Concern:

Enclosed you will find a copy of the rehabilitation file for Ms. Labor who was recently issued a notice of primary denial of liability. Ms. Labor reported she has filed a claim petition to overrule the primary denial of liability.

I believe you will enjoy working with Dolly as she is very motivated to resolve her medical condition and return to work. With respect to rehabilitation expenses to date, the following was incurred:

Rehabilitation Consultation	\$600.00
Medical Management	\$ 27.30
Vocational Counseling	\$ 72.80
Administrative	\$ 45.50
Expenses	\$ 29.40
Plan costs to date:	\$775.00

I wish Ms. Labor a successful return to suitable gainful employment. Should you have any questions please feel to contact me.

Sincerely,

Betty Kant, RN, QRC # 313

CC: Dolly Labor Dee Nile, MSI

ENC: Employee file/Summary Report4

R-3

Insurer NOLPD

Mail or fax completed copy to: Department of Labor and Industry PO Box 64221

R-3 Rehabilitation Plan Amendment



St. Paul, MN 55164-0221 (651) 284-5030 or 1-800-342-5354 (DIAL-DLI) Fax: (651) 284-5731 PRINT IN INK or TYPE
ENTER DATES in MM/DD/YYYY format. DO NOT USE THIS SPACE 1. WID or SSN 2. DATE OF INJURY 7654321 10/31/2008 3. DATE OF FIRST CONSULTATION IN-PERSON OR TELEPHONE MEETING (#29 on R-2) 11/17/2008 8. QRC NAME 4. EMPLOYEE NAME **BETTY KANT DOLLY LABOR** 5. INSURER/SELF-INSURER/TPA 9. QRC ADDRESS MIDWESTERN SOLUTIONS INSURANCE 101 WAYS BLVD 6. INSURER CLAIM NUMBER CITY STATE ZIP CODE **TUBEDONE** MN 55000 WC 64221 10. QRC # 11. QRC FIRM # 12. QRC PHONE NUMBER 7. EMPLOYER NAME 313 0200 (612) 414-4455 WIAMIHERE LOGISTICS **√** No 13. CHANGE OF QRC Yes 14. WITHDRAWAL OF QRC ✓ Yes __ No PREVIOUS QRC# 313 NEW QRC # UNKNOWN 15. PROPOSED AMENDMENT AND RATIONALE (Attach separate sheet as necessary) Ms. Labor was determined to be a qualified employee and then rehab plan developed. The insurer has since issued a primary denial of liability and Ms. Labor has filed a claim petition. The file is being referred to DLI's -VRU 16. EMPLOYEE COMMENTS (if any) 17. QRC TO CHECK AND COMPLETE ALL SERVICE AREAS TO BE PROVIDED DURING THE PERIOD COVERED BY THIS R-3 PROJECTED PROJECTED COMPLETION SERVICE CATEGORY **SELECT** DESCRIPTION COST DATE $\overline{}$ 01 - Medical Management 02 - On-Site Job Analysis 03 - Coordination of RTW/Same ER 04 - Job Modification 05 - Functional Capacities Evaluation 06 - Transferable Skills Analysis 07 - Work Evaluation 08 - Work Hardening Adjustment \checkmark 09 - Job Seeking Skills Training 10 - Job Development/Placement 11 - Post Placement Activity/Follow-up 12 - Tech/Academic Skills Improvement \checkmark 13 - Vocational Counseling/Guidance

14 - Vocational Testing

13. CHANGE OF QRC Yes V No	14. WITHDRAWAL OF QRC ✓ Yes No				
PREVIOUS QRC # 313 NEW QRC # UNKNOWN					
15. PROPOSED AMENDMENT AND RATIONALE (Attach separate she	et as necessary)				
Ms. Labor was determined to be a qualified employee and then rehab plan developed. The insurer has since issued a primary denial of liability and Ms. Labor has filed a claim petition. The file is being referred to DLI's -VRU					
16. EMPLOYEE COMMENTS (if any)					

							PROJECTED
						PROJECTED	COMPLETION
SELECT	SERVIC	E CATEGORY		DESCRIPTION		COST	DATE
	15 - On-the-Job T	raining					
	16 - Labor Market	Survey					
П	17 - Retraining	:					
	Trottaning						
	18 - Administrativ	e					
	19 - Prep/Attend I	_egal Proceeding					
	20 - Expenses/Ot	her I	Mileage, posta	•			
		Plan costs to date	Proje	ected additional costs to completion		Estimate	ed total cost
18. Costs	S	\$775.00	+	Completion	=		\$775.00
19. Plan c	duration from plan	Weeks to date	Projected a	additional weeks to completio	n	Estimated	total weeks
	date (in weeks)	3	+		=		3
20. Is this	20. Is this form being filed in lieu of a Plan Progress Report (Minn. Rule 5220.0450, subp. A)? Yes (complete #21-23) V						
21a. Is the	e employee release	ed to return to work?	Yes, with restrictions	Yes, without restrictions	No 21b.	Medical report	date
22a. Curr	22a. Current work status Not working Part time Full time Seasonal layoff Yes No						
23. Do barriers to successful completion of the rehabilitation plan exist? Yes No							
If YES: LIST the BARRIERS and MEASURES to be TAKEN to OVERCOME the BARRIERS on a SEPARATE SHEET and ATTACH to this form.							
Employe	e Signature		Date	Claim Representative Signa	ature		Date
QRC Sig	nature		Date	QRC Intern Supervisor Sign	nature		Date
			12/08/2008				
20. Is this 21a. Is the 22a. Curre 23. Do ba If YES: L this form	s form being filed in e employee release rent work status arriers to successful LIST the BARRIER	lieu of a Plan Progress R ad to return to work? Not working Part to completion of the rehabil	Report (Minn. Rule Yes, with restrictions time Full tim Bitation plan exist? TAKEN to OVE	Yes, without restrictions 221 22	Yes (com No 21b. No If workin Yes a SEPARA	Medical report g, is this a tem No	No date

TO THE PARTIES:

If you disagree with the plan, you have 15 days from receipt of the proposed plan to resolve the disagreement or object to the proposed plan. The objection must be filed with the Department on a Rehabilitation Request form.

Rehabilitation Plan Privacy and Confidentiality Statement

Private or confidential data you supply on this form will be used to process your workers' compensation claim. The data will be used by Department of Labor and Industry (department) staff who have authorized access to the data, and may be used for state investigations and statistics. You may refuse to supply the data, but if you refuse your claim may be delayed or denied, or the form may be returned to you. The data will be made part of the department's file for your claim and may be supplied to: anyone who has access to the file or the data by authorization or court order; the employer and insurer for your claim; the office of administrative hearings; the workers' compensation court of appeals; the departments of revenue and health; and the workers' compensation reinsurance association.

Rehabilitation Form Available

This form is located at www.dli.mn.gov/Wc/Wcforms.asp and can be made available in different forms, such as large print, Braille or audio. To request, call (651) 284-5030 or 1-800-342-5354 (DIAL-DLI)/Voice or TDD (651) 297-4198.

Intent to Commit Fraud Statement

Any person who, with intent to defraud, receives workers' compensation benefits to which the person is not entitled by knowingly misrepresenting, misstating, or failing to disclose any material fact is guilty of theft and shall be sentenced pursuant to Section 609.52, Subd. 3.

Notice of Insurer's Primary Liability Determination See instructions on reverse side.



— .			i in ink or in MM/DD/	TYPE /YYY format.		DO N	OT USE THIS SPACE
Ame		DATE OF INJURY	DATE O	DEATH (if applicable)			
765432		10/31/2008	BATEO	DETTT (II applicable)			
	(last, first, mi)	10/01/2000	J				
	R, DOLLY						
MPLOYER		A STATE OF THE STA					
MAIN	HERE LOGIST	ICS					
ISURER/S	SELF-INSURER/TPA	,					
		UTIONS INSURANCE					
	CLAIM NUMBER						
WC 6	4221						
rst date of	f lost time	Date employer notified of this los	t time	Initial date of return to wo	rk Ave	erage weekly	wage at date of injury
10	/31/2008	11/01/2008				\$1	,204.00
		owed by a new period of lost time	, complete				
rst date of eriod of los				Date employer notified of this lost	time:		
1. Yo	our claim is ACCEF	PTED and wage loss benefit	s will be p	oaid.			
		· · · · · · · · · · · · · · · · · · ·		· , —	nent Total (PT	D) 🔲 D	ependency (DEP)
	Date of payment	Amount of payment Time per Date from		d with this payment Date through	1		Compensation rate
	Any ongoing payment	s will be made on		(day of week) at		(weekly,	biweekly, etc.) intervals.
	Full wage conti	nuation by the employer unde	r M.S. § 1	76 221, subd. 9.			
= ≥		nade according to the wage le			turor on		(date).
Check all that apply				-			` '
tha		pendents. Payment is being					ATTACHED.
	Fatality with no	dependents. Payment is bei	ng made t	o the estate or the Spec	cial Compens	ation Fund.	
2. Yo	our claim is ACCEF	PTED. However, wage loss b	enefits wi	Il not be paid at this time	e for the follow	wing reason:	
	A. Injury did not	t cause lost time from work be	yond the	three calendar day waiti	ng period. If	employee's	work schedule is not
		Friday, explain:					
one	_	of reduced wages for TPD has		received from the empi	oyee or empl	oyer.	
Check only one	C. Other reasor	n (include legal and factual ba	sis):				
- K							
ל							
7] 2 D.	iman liability is Di	ENIED for the claimed work re	-1-4-4 7	:	(Ob 1)		
		include legal and factual basis		injury and/or death	. (Check one		
	. Cason for defind (I	morade regar and ractual Dasis	7).				
	***** See attached	****					
AME OF	THE PERSON MAKIN	G THIS DETERMINATION (print	PHONE	NUMBER (area code)	EXTENSION	DATE SER	/ED (must be completed)
DEE NI	ILE		(651)	222-3344		12/01/	2008
• •			1 ()			,, 0 17	

Attachment to NOLPD

Employee: Dolly Labor

Employer: Wiamihere Logistics

Date of Injury: 10/31/2008 Claim Number: WC 64221 WID Number: 7654321

The Employer and insurer deny that the Employee sustained a work related injury on October 31, 2008. The Employee represented to the Employer that she has had a long history of low back complaints (for which she had treated with a chiropractor) and her low back complaints were unrelated to work. The Employee subsequently claimed a work injury on 10/31/2008.

The medical records of that date contain no history of a work related injury. Instead those records indicate that the Employee had had low back complaints for years with multiple episodes which immobilized her to the point there was interference with her activities of daily living. The chiropractic treatment was reportedly without relief. An MRI scan was ordered. The history portion of the scan report indicated low back pain for two years. The first medical reference to a work injury was on 11/05/2008. By that date the Employee was already seeking surgery. It is the position of the Employer and Insurer that the medical history and the representations to the Employer do not support a work injury.

The first notice of an injury was provided to the Employer on November 01, 2008. In reporting the injury, the Employee told the Employer that the medical bills were too high to pay, so she was reporting a work injury.

The insurer has not spoken with the Employee regarding her claim. By November 20, 2008 (prior to the denial), the Employee had already obtained an attorney, and the attorney has not allowed contact with the Employee.

Attached are the medical notes and MRI scan of November 05, 2008 and November 10, 2008.

R-8 Rehabilitation Plan Closure

MN Rules 5220.0510 Subp. 7. Closure report by assigned QRC.

The assigned qualified rehabilitation consultant shall file a rehabilitation plan closure report on a form prescribed by the commissioner within 30 calendar days of knowledge that:

- A. the employee has been steadily working at suitable gainful employment for 30 days or more, or the time period provided for in the plan;
- B. the employee's rehabilitation benefits have been closed out by an award on stipulation or award on mediation;

R-8 Rehabilitation Plan Closure (cont'd)

- C. the employee and insurer have agreed to close the rehabilitation plan;
- D. the qualified rehabilitation consultant has been unable to locate the employee following a good faith effort to do so;
- E. the employee has died; or
- F. the commissioner or a compensation judge has ordered that the rehabilitation plan be closed and there has been no timely appeal of that order.

Mail or fax completed copy to:

Department of Labor and Industry PO Box 64221 St. Paul, MN 55164-0221 (651) 284-5030 or 1-800-342-5354

R-8 Notice of Rehabilitation Plan Closure



DO NOT USE THIS SPACE

Fax (651) 284-5731		Enter dates in MM/DD/	YYYY format.			
1. DATE OF FIRST CONSULTATI MEETING: (#29 on R-2) 11/17/2008	ON IN-PER					
2. WID or SSN	3. DATE	OF INJURY	7. INSURER CLAIM NUMBER			
7654321	10/31/2	008	WC 64221			
4. EMPLOYEE NAME			8. DATE-OF-INJURY	EMPLOYER		
DOLLY LABOR			WIAMIHERE I	.OGISTICS		
5. EMPLOYEE ADDRESS			9. QRC NAME			
1001 LOIS LANE			BETTY KANT			
CITY	STAT	TE ZIP CODE	10. QRC # 11. QRC FIRM # 12. QRC PHONE #			
LINO LAKES	MN	55024	313 02	00	(612) 414	1-4455
6. INSURER/SELF-INSURER/TPA	4		13. NAME OF LAST	PLACEMENT	VENDOR	14. VENDOR #
MIDWESTERN SOLUTION	IS INSUF	RANCE	PERFECT PLAC	EMENT SE	RVICES	9,376
15. EMPLOYMENT STATUS AT F		,	21. REASON FOR F			OSURE (check one)
a. Employee RTW with DC			✓ a Plan complete		tructions)	able gainful employment)
b. Employee RTW with dif		-	b. Award on Stip			sbie gairiur employment)
c. Released without physic and is unemployed (Ski			C. Commissione			
d. Employee not employed		,	d. Employee and insurer have agreed to close the plan without a			
COMPLETE #16-20 IF EMPL			stipulation, mediation, or order			
16a. NAME OF EMPLOYER AT P			e. Unable to locate employee f. Death of employee			
VRU VISION, INC			g. QRC withdrawal			
16b. EMPLOYER'S PHONE # 17	7. JOB TIT	LE AT PLAN CLOSURE	22. Did employee have an attorney?			
(651) 430-0000	MATERI	AL COORDINATOR	l ⊓ Yes 🗸	l No		
18. GROSS AWW AT PLAN CLOSURE 19. RTW DATE			23. If plan suspende weeks suspende	by R-3 or an	order, indica	ate the number of
\$957.00 09/25/2009				N/A		
20a. RETURN TO WORK JOB			24. TRAINING SERV			
Same job Modi	fied job	✓ Different job	Retraining Plan Submitted – DLI/OAH Did Not Approve Retraining Plan Submitted, Award on Stipulation/Mediation			
20b. Occupational Demands			Retraining Commenced or Completed			
Sed. Light Med	I Heav	vy U Very Heavy	Skills Enhancement (i.e., short term classes)			
			On-the-Job Training Commenced or Completed			
25. Total number of previous assig	gned QRCs	s involved in this Rehabilit	ation Plan: 0	_		
26. COSTS BY SERVICE AREA	AND REHA	ABILITATION PROVIDER				
Prior Placement Firm Costs			Current Placement Firm Costs	Prior QRC	Firm Costs	Current QRC Firm Costs
00-Rehab Consultation N/A			N/A			\$600.00
01-Medical Management N/A			N/A			\$1,200.00
02-On-Site Job Analysis						
03-Coordination of RTW/Same Employer N/A			N/A			
04-Job Modification						
05-Functional Capacities Evaluation N/A			N/A			

	Prior Placement Firm Costs	Current Placement Firm Costs	Prior QRC Firm Costs	Current QRC Firm Costs
06-Transferable Skills Analysis				\$500.00
07-Work Evaluation	N/A	N/A		
08-Word Hardening Adjustment	N/A	N/A		
09-Job Seeking Skills Training	\$250.00			
10-Job Development/Placement	\$4,500.00			\$3,875.00
11-Post Placement Activity/Follow-up				\$250.00
12-Tech/Academic Skills Improvement	N/A	N/A		\$1,100.00
13-Vocational Counseling/Guidance	N/A	N/A		\$1,200.00
14-Vocational Testing				\$650.00
15-On-the-Job Training				
16-Labor Market Survey				
17-Retraining	N/A	N/A		
18-Administrative				\$2,200.00
19-Prep/Attend Legal Proceeding				
20-Expenses/Other				\$1,675.00
TOTAL COSTS OF EACH COLUMN	\$ 4,750.00	\$ 0.00	\$ 0.00	\$ 13,250.00
		SUM OF COLUM	IN TOTALS ABOVE	\$ 18,000.00

By signing and dating this form, I certify that copies of this form and attachments are being sent to the employee, insurer, any attorney(s), the Department of Labor and Industry, and if required, to the department's Vocational Rehabilitation Unit (VRU).

QRC SIGNATURE	DATE	QRC INTERN SUPERVISOR SIGNATURE	DATE
	12/04/2009		

EMPLOYEE: IF YOU HAVE QUESTIONS ABOUT THE CLOSURE OF THIS REHABILITATION PLAN, CALL THE DEPARTMENT OF LABOR AND INDUSTRY AT 651-284-5032 OR 1-800-342-5354.

This form is located at www.dli.mn.gov/Wc/Wc/forms.asp and can be made available in different formats, such as large print, Braille or audio. To request, call (651) 284-5030 or 1-800-342-5354 (DIAL-DLI)/Voice or TDD (651) 297-4798.

R-9 NOTICE OF REHABILITATION PLAN GLOSURE INFORMATION

Purpose: The Notice of Rehopilistion Plan Closure (R-5) four and the summary report document the closure of the Plan The R-8 is used to document the reason the plan is being closed of suspended, the employees employment obtats at Plan closure, and the cost of all rehabilitation services that were provided under the Plan. The invariant summary report describes from services that were provided from the beginning to the end of the Plan. Both of these documents must be Teal within 30 openeds of notice of any of the events listed in Minn Rules 5220.05°C, Supp. 7, or when the QRC withdraws under Main. Rules 5250.05°C, Supp. 7 or when the QRC withdraws under Main. Rules 5250.05°C, Supp. 7.

from 15: Employment Status at Plan Closure: Check Box Clonly if the Employee is unamployed and has been rolessed to return to any loc without any physical limitations/streets of work injury Identify the documents (i.e. Work Ability form, etc.) that provides the basis for it is secretion within the R-S summary report. Then skip colors 2:

from 20a. RETURN TO WORK. Enter information should the job where the employee returned to work.

Item 208 Occupational Demands, For DO" physical demands and strongth rating description section R-2 Harabilitation Plan Information sheet

Item 21: Reason For Republifiahran Plan Closure

- a. The employee has been stood by working at suitable gar for employment for 30 days or more or the time canod provides for in the plan.
- b. The employee's rehabilitation benefits have been closed but by an award on stipulation or award on mediation.
- c the commissioner or a componsation judge has ordered that the instabilitation plan be closed and here has been notified appearance that order.
- d. The employee and insurer have agreed to close the renabilitation plan.
- e. The QRC has been unable to locate the employee to lowing a coral is the effect to do so.
- The employee has died.
- 4 the QRC decises to withcraw after the insurer rise provided written notice to the employee's advance, the commissioner and the QRC that the insurer is denying nuffer rightlift for the injury for which reliabilities oner and the QRC must file the R-8 and attach is copy of the insurer's notice of dental, copying appropriate parties, including a separate copy to the Department's Vocational Rehabilitation Unit.)

NOTE: item 213 does not apply if a claim portion, objection to discontinuance inspect for an equiristrate conference, or other document initiating triggation has been filled on the flact ry issue. If one of these occurrents has been filled and the QRC decides to with law the QRC shall document the withdrawal twiffing a Renabilitation Plan Amendment IR 35.

Item 23. If the rehabitation plan was comprisely interrupted by an 3.3 ; a agreement of the parties) or an order of the department, then indicate the cumulative number of weeks, the plan was suscended.

Item 25: Total number of previously assigned QROs involved in this Rehabilitation Plant Include yourself and any other QROs from your firm or snother from who provides services under the oten closed by this R 8 remn

Item 25: Costs by Service Area And Richabilitation Provider. List the total costs for the individual services provided by renabilitation provider firms in the applicable spaces. No information to the cost of the four cold not and enter the fine smooths in *TOTAL COSTS OF FACH COLUMN*.

Sum of Column Totals Above. Add the dulls conducts of the four Total Costal columns, and pisce it in the space provided

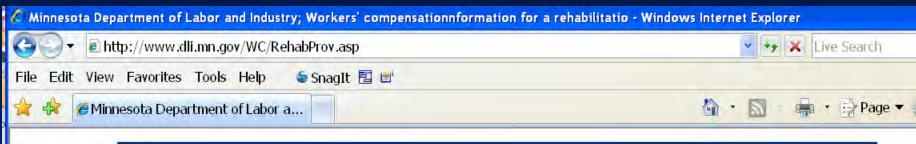
A LIACH A CLOSURE REPORT SUMMARIZING SERVICES PROVIDED. Mion. Rulo 5220,0510, subp. 7 F (4).

Send dopies of the R 5 to the employed, insurer, and attertey(s). If the insurer is conving further lability, send a separate copy addressed to the Department's Voca ional Robabilitation Unit (VRU)

R-8 Rehabilitation Plan Closure

MN Rules 5220.0510 Subp. 7 (4).

 A summary report of the rehabilitation services provided during the plan - not just the last couple of months of activity. The R-8 form, <u>itself</u>, is not a substitution for the summary report.







Information for a rehabilitation provider

- Become a rehabilitation provider
- Common benefits and expenses chart (Excel file, updated February 2010)
- COMPACT newsletter
 - Benefit and provider fee levels effective October 2009
- Customer service hotline
- Dispute resolution
- E-mail lists for DLI updates
- · Frequently asked questions: rehabilitation provider
- Minnesota Rules 5220 Rehabilitation and compensation
 - O Printable PDF
- Minnesota Statutes 176.102 Rehabilitation
- Online form submission for QRCs
- QRC/vendor lists
- Rehabilitation forms
- · Rehabilitation provider training
- · Reports, publications
- State Vocational Rehabilitation unit (VRU) referral

Contact & Questions

- Kathy Hanson (651) 284-5299 (or)
 Mike Hill (651) 284-5153
- Rehab Form Phone Line (651) 284-5093